

Control Panels (E-Series) Users' Manual





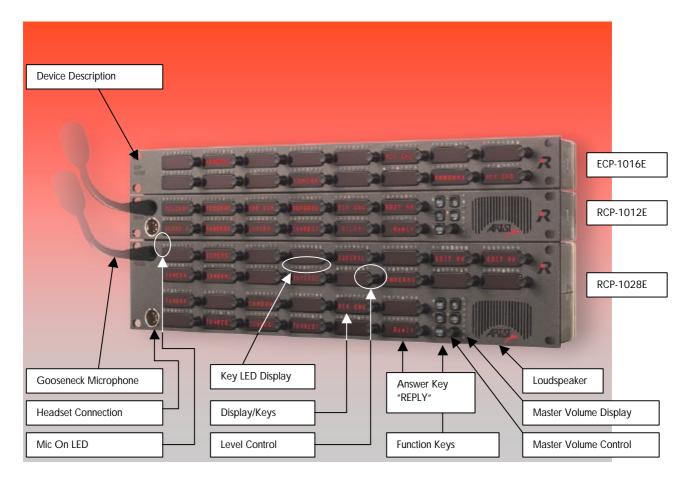
User's Manual - ARTIST Intercom Control Panels

Control Panel Types:

RCP-xyz Rackmount Control Panel = 19"- Control Panel

ECP-xyz Expanison Control Panel = 19"-Expansion Panel for 19"- Control Panels

DCP-xyz Desktop Control Panel



RCP-1012E	19"/1RU Control Panel with 12 Displays/Keys and individual Level Controls
RCP-1028E	19"/2RU Control Panel with 28 Display/Keys and individual Level Controls
ECP-1016E	19"/1RU Expansion Panel with 16 Displays/Keys and individual Level Controls
DCP-1008E	Desktop Control Panel with 8 Displays/Keys and individual Level Controls
DCP-1016E	Desktop Control Panel with 16 Displays/Keys and individual Level Controls







General:

Your ARTIST Control Panel comes equipped with a high quality electret gooseneck microphone. This helps to stifle undesired noise. Speak in the direction of the microphone with the distance to the microphone as close as possible. This guarantees optimal understandability and reduces possible feedback.

Adjust the overall volume of your control panel with the Master Volume Control. The volume level is displayed with a yellow LED in the row of LEDs to the right of the Master Volume control.

In headset mode the color of the master volume display changes from yellow to green. The gooseneck microphone and the internal loudspeaker are inactive and their functions are switched to the headset connection (4-pin XLR). You should only use headsets with electret microphones. The power for the headset microphone is delivered by the control panel. Therefore, be careful that the headset connection is not closed with metal objects.

Display/Keys, Key LED Displays and Level Controls

Your control panel is equipped with Display/Keys. An LED bar is located above every key for the signalization of the key's status. Each key uses two contacts which are located under the left and right ends of the keys. These contacts are only used for special functions and during normal use the key may be pressed on either side.

Additionally, the E-Series control panels have a level control next to each display/key.

The display text shows the destination; press this text if you wish to speak. The destination is programmable through the Windows configuration software "Director."

A key's LED signalization bar shows the current state of the Display/Key. Each key state has a different key "Marker."

ARTIST intercom systems have the ability to regulate individual cross points in the matrix. One can set the individual volume for every destination along with the global volume setting for the control panel. The volume is displayed on each LED signalization bar in a different color than the rest of the LEDs. The volume LED shows you the actual volume of incoming audio from this destination.

On a key programmed with a "Call to Panel" command the volume LED is displayed yellow when the key is inactive. The rest of the signalization LEDs are also inactive.

"REPLY KEY"

A key with the display <REPLY> answers the previous callers, regardless if they are programmed to another key on the panel. Every incoming call (except for conferences) are also displayed in the reply key. The key shows the name of the calling party for approximately 10 seconds after the call (unless specified otherwise in the programming software). Afterwards the key display returns to "REPLY". Regardless of what shows in the key's display, the last caller is stored so that the pressing the reply key returns the call.

The last four callers are saved in memory. Double clicking on the level control next to the reply key allows you to scroll through them and select the desired destination by pressing the level control again for longer than 1 second.







Types of Calls and their Signalization

Description	Call Type	Outgoing Signalization		Incoming Signalization		REPLY
		LED Bar	Volume LED	LED Bar	Volume LED	At destination
"Call to Panel" inactive		Off	Yellow			
"Call to Panel" active	Point to Point	Green	Red	Green	Yellow	Yes
"Call to Group" inactive		Off	Off			
"Call to Group"	Point to	Green	Green Green	Green	Yellow	Yes
active	Several Points	Green Green		On Destination Key		162
"Call to Conference" inactive		Off	Yellow			
"Call to				Green	Yellow	.,
Conference" active	Conference	Green	Red On Conference Key		Yes	
"Listen to Panel" inactive		Off	Green			
"Listen to Panel" active	Listen	Yellow	Green			
Route audio inactive		Off	Red			
Route audio active	Route	Yellow	Red	The volume control knob regulates the level at the output		

Key Modes:

The key modes for each display key can be separately assigned in the configuration software. The three possibilities are:

Momentary: The key is active as long as it is pressed.

Latching: A key press actives the key, the next key press turns it off.

Auto: If the key is pressed for a short period of time it functions like a "Latching" key

If the key is pressed for a longer period of time it functions like a "Momentary" key

Mic On LED:

This LED blinks red if the control panel microphone is open.







Switching between the standard page and the shift page:

The control panels have additional keys available on a shift page. Any expansion panels connected to a control panel also have a shift page.

Press the function key labeled "SHIFT" to change to the shift page. A yellow LED next to the "Shift" key means that the second page is being displayed.

Press the "Shift" key again to return to the standard page.

Headset Mode:

Press the function key labeled "HS" in order to switch the control panel to headset mode. The LED next to the "HS" key and the master volume display are green when the headset mode is active. The volume of the loudspeaker and headset are saved in the control panel separately.

The gooseneck microphone and the loudspeaker are inactive and are switched over to the headset connection (4-pin male XLR) when the panel is in headset mode. Please use only headsets with electret microphones. The power for the headset microphone is provided by the panel. Avoid the closing of the headset connection pins with any metal objects.

Setting individual cross point volumes:

The ARTIST intercom system is equipped with individual level control for each cross point. In addition to setting the overall volume for a control panel with the master volume control you may also regulate each destination separately.

Turn the level control next to a display key to the left to reduce the incoming audio from that destination. Turn the knob to the right to increase the volume. The volume LED correspondingly moves to the left or right. Please note that the volume change is finer than the change in the LED displays. The LEDs first move after several steps of the knob.

Resetting all volume levels to the norm:

Double clicking on the master volume control sets all cross point levels back to the norm set in the configuration software.

Resetting individual volume levels to the norm:

To reset a single cross point level back to the norm, hold down the "NORM" function key while pressing the display/key of the desired cross point.

Muting an audio source:

To mute an audio source press the level control next to its display key for approximately one second. The volume display above the key turns red and jumps to the far left. This functions independently of whether or not audio is active or not at the time of the muting. The call signaling above the keys remains unaffected.

Press the level control again for approximately one second to unmute the cross point. The volume and volume display will return to the last setting before being muted

An alternative way to unmute the cross point is to simply press the display key. In this case the programmed audio connection will be created AND the level control will return to the previous level.

Please note that ARTIST differentiates between conferences and group calls. You could, for example, mute all of the active conferences on your panel and still be reachable through a group call.







Adding destinations to a key that are not configured to the panel (Scroll):

This function is only active if is programmed by the configuration software and allowed for specific keys of the panel.

Double click on the level control next to a display key. If there is a scroll list assigned to the panel but it is not allowed to scroll on that key, "SCRL N/A" (Not Available) is temporarily displayed. If there is no scroll list assigned to the panel, nothing happens.

If scrolling is allowed on the key, the key enters the scroll mode (also displayed in the signalization bar above the key). You may choose between adding panel destinations (including 4 wire destinations), groups and conferences. Turn the control to scroll between these categories and press the knob for approximately one second to choose your selection. This brings you into the list of available panels, groups or conferences that may be added. Turn the knob to scroll through the list and select the desired destination by again pressing the knob for approximately one second.

The new destination in now on the panel.

Sending an beep tone to another control panel (BEEP):

Press the function key labeled "Beep" along with the desired destination. The signalization bar above the key displays the beep marker (all LEDs blink yellow). A loud signal tone is hear at the destination panel that changes between a high and low pitch. If the destination panel has a "call to panel" to the source programmed on a key, the signalization bar above the key displays the beep marker. A beep tone to groups and conferences is not available.

Please note that the beep tone is created in the beeped panel. Therefore, this function is not function for 4 wire destinations.

Displaying a control panel's name, port and software version:

Pressing the option (OPT) key causes the standard keys to display the option menu as long as the key is being pressed. Here the specific settings of the panel are displayed.

The port where the panel is connected is displayed, along with the panel's display name.

Ex:

Net 1 Node 2 Port 2.3

Camera Panel 31

The other information displayed is for service purposes only.

Layout of the Function keys:

SHIFT	HS		
OPT.	BEEP		
NORM			







Resetting the control panel:

Pressing the function keys "NORM," "OPT," and "SHIFT" together resets the control panel.

Pin Assignments of Rear Connectors and Installation of the Control Panel:

Please refer to the ARTIST M Installation Guide for installation instructions as well as the pin assignments for all connectors on the control panel.

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Short Guide for ARTIST M Control Panels (E-Series):

Talk:

Press the display/key of the desired destination.

Speak in the direction of the microphone and keep the distance to the mic minimal.

The mic-on LED blinks red.

Answering a call:

Press the "Reply" key or the call key of the person who called (visible in the signalization bar above the key) and speak in the direction of the microphone.

The mic-on LED blinks red.

Note: Conferences are only signaled on the corresponding conference key and cannot be answered with the reply key

Function Keys:

SHIFT	HS		
OPT.	BEEP		
NORM			

SHIFT switches between the standard page and the shift page

HS switches between headset mode and the gooseneck microphone plus loudspeaker

OPT. displays panel name, panel number, port and software version of the matrix

BEEP + destination key sends beep town to that destination

NORM + key returns that key to the norm level

Master Volume Control

Sets the overall volume of the control panel

Press for approximately one second to mute the panel

The volumes of the loudspeaker and the headset are saved in the panel separately

Double click on master volume control

Returns all cross points on the panel back to the norm level



